

# Quality Policy

Workskil Australia is committed to providing high quality employment services in New South Wales, Victoria, South Australia and Western Australia. This is done through the delivery of sustainable social and economic support based programs for individuals and communities experiencing disadvantage by the provision of employment, youth, Indigenous and community services.

To achieve this, Workskil Australia is committed to continuous improvement and innovation of our services through the implementation of an integrated Quality and Safety Management System certified in:

- ISO 9001 Quality Management Systems;
- AS/NZS 4801 Occupational Health and Safety Management Systems;
- National Standards for Disability Services; and
- The Australian Government Department of Jobs and Small Business's Quality Assurance Framework.

The following Quality Objectives have been identified and approved by the Board to ensure the organisation's commitment to Quality is evident in all services provided:

- Allocation of appropriate resources at all levels of the organisation as guided by the Mission, Vision and Values;
- Clients will be afforded the opportunity to provide feedback on services received, at various intervals throughout service delivery;
- Workskil Australia is committed to complying with all statutory and regulatory requirements; and
- Risks and opportunities within Workskil Australia are effectively and efficiently managed.

